

Edewaard Technical

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Technical Writing — Technical Illustrating — Consulting

Edewaard Technical, in business since 1993, delivers high quality technical writing, technical illustrating, and consulting services to clients in many different industries at a fair price. Documentation is professionally written and illustrated and achieves bottom-line savings for the duration of the product life cycle.

Edewaard Technical serves companies at any location by internet, email, telephone, or fax. The geographical focus is throughout Minnesota and western Wisconsin where we willingly visit client facilities for presentations, gathering information, and discussing projects.

Mission

The Edewaard Technical mission is outstanding customer service — to provide each client with superior solutions and to establish strong, lasting relationships.

Services

Edewaard Technical creates clear, simple, concise technical communications for products, procedures, and people.

- Technical manuals (installation, operation, maintenance, spare parts catalog, user guides)
- Software user guides and help screens
- Process and product specifications
- Procedures, policies, and presentation materials
- Documentation for ISO and FDA compliance
- Safety and lock-out instructions
- Marketing materials such as white papers, use case specifications, brochures, and flyers
- Small web site design and hosting
- Project Management
- And much more

Industries

- Automated Assembly Machinery and Systems
- Food Packaging Machinery and Systems
- Industrial Thermal Systems
- Manufacturing
- Medical Products
- Personal Safety Systems
- Product Packaging Machinery and Systems
- Refrigeration Systems
- Robotic Work Cells
- Software
- Staging, Seating, Storage, Hospitality Products

Background

William Edewaard, the principal of Edewaard Technical, has an engineering education and significant experience designing electro-mechanical systems and products. This background in the food packaging and medical products industry helps translate data into solid user documentation. Projects are delivered on time, less expensive than when prepared by in-house staff, and with a professional, ready-to-print appearance.

For More Information

Contact Edewaard Technical to find out how to improve your technical documentation and reduce documentation cost.

- Email William Edewaard at info@edewaardtech.com.
- Call William Edewaard at 952 820 0821.
- Visit the web site at www.edewaardtech.com.

Why Use William Edewaard?

- Mechanical engineering education and experience as engineer and engineering manager with hands on field service experience.
- 16 plus years experience creating documents and content for many industries.
- Can work with engineering drawings, create professional looking illustrations and photographs
- Can work well with technical and non-technical clients.
- Can work on many different platforms such as QuarkXPress, FrameMaker, InDesign, etc.
- Available at a moments notice, regardless of my work load.
- Always delivers projects on time when a deadline is established at the start.
- Customer “is always right” attitude.
- Flexible on any issue.
- Finished product is consistent — all documents for a customer look-alike and have the same feel.
- Finished product is the result of a thoughtful, creative process.
- Maintains an archive of all projects in multiple locations.

Clients — Past and Present

- Augustine Medical Inc., Plymouth, MN
- Berg Custom Machine Corp., Garfield, MN
- Bernafon Maico Inc., Eden Prairie, MN
- Brenton Engineering Co., Alexandria, MN
- Capital Safety Group U.S.A., Red Wing, MN
- Classic Manufacturing Inc., St. Paul, MN
- ComTal Machinery & Engineering, White Bear Lake, MN.
- Despatch Industries Inc., Lakeville, MN
- Elk River Machine Corporation, Elk River, MN
- Fountain Industries Inc., Albert Lea, MN
- GE Osmonics, Plymouth, MN
- Harland Medical Systems, LLC
- Integrity Automation Inc., Maple Grove, MN
- Millerbernd Manufacturing Co., Winsted, MN
- Paragon Labeling Systems, White Bear Lake, MN
- Plymold, Kenyon, MN.
- RAM Center, Inc., Red Wing, MN
- Realityworks, Inc., Eau Claire, WI
- Safe-O-Mat Lock, Bloomington, MN
- Sico America Inc., Edina, MN
- Tetra Pak Distribution Americas, Eden Prairie, MN
- Thermo King, Inc., Bloomington, MN
- Timesavers Incorporated, New Hope, MN
- Zero Zone, Ramsey, MN
- Wenger Corporation, Owatonna, MN

Pricing Policy

Cost-per-hour

Invoiced for hours worked on a weekly basis unless other agreements are made.

Cost-per-hour not to exceed a maximum cost

If a project is very well defined, so that the project specifications, project schedule, client responsibilities, and Edewaard Technical responsibilities have a degree of certainty, then a cost-per-hour with a not-to-exceed ceiling can be agreed upon before project initiation. Invoiced on a weekly basis unless other agreements are made.

Total cost for project

If a project is defined such that project schedule, client responsibilities, and Edewaard Technical responsibilities are known and all project specifications (drawings and all associated materials) are in Edewaard Technical's possession, then a total cost for the first draft can be established before project initiation. Changes or additions can result in a cost adjustment. Invoices are submitted on a milestone schedule.

Software projects

Edewaard Technical does not offer firm pricing for software projects. These projects are always invoiced on a time-and-material basis.

Web Site Development

Small web site development can be priced on a per-page basis.

Contact William Edewaard for more information regarding pricing and any other questions regarding potential technical communication projects.